



Plasmasonic Systems – Limited Warranty Statement

Eastern Voltage Research will repair or replace any failed component or assembly, with the listed exceptions below, that Eastern Voltage Research has determined to be a result of a manufacturer defect.

To ensure a reliable product, all Plasmasonic systems are thoroughly tested, including a minimum 1 hour burn-in test. Customers can be assured that they will receive a product that has been rigorously tested with the probability that all latent manufacturer defects have been tested out through high power burn-in testing.

What is covered:

Any component that has been proven by Eastern Voltage Research to be the result of a manufacturer defect with the exceptions below. Eastern Voltage Research will review each component failure to determine if it is covered.

What is not covered:

Because these are high power commercial Tesla Coil devices, and that we cannot control the manner and method in which a customer uses them, the following components are not covered:

- IGBT Modules
- DC Bus Capacitors
- Rectifier Modules
- Secondary Coil
- Fiber Optic connectors and cables

User Modification / User Repair

Any user modification or user repair will void any warranty offered.

US Shipping and Warranty Repair Service

Customers are responsible for all shipping costs for returning failed components back to us for evaluation and in the determination of warranty service. If a component failure has been determined to be a result of a manufacturer defect, Eastern Voltage Research will cover return shipping costs for individual components or small assemblies. If service requires a full Plasmasonic assembly to be shipped, the customer is responsible for all shipping charges to and from our facility.

International Shipping and International Warranty Repair Service

International customers are responsible for all shipping costs, including export fees, taxes, and duties, for any warranty or repair services.